



Melcome to La Ferme du Lac 4* hotel

Our team thank you for choosing our hotel!

You will find some information that may be useful for you regarding our hotel.

We wish you a very pleasant stay with us.

The direction

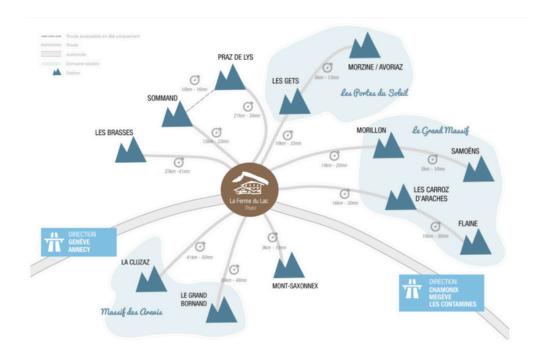




A stay in our hotel in the heart of the Arve Valley & close to the ski resorts.

Between lakes and mountains, we welcome you all year round in a traditional and warm setting, offering you all the modern comfort of a large Savoyard chalet.

Just a stone's throw from Cluses, in between Annecy-Geneva-Chamonix, you will be close to the screw-cutting companies of the Arve Valley, famous ski resorts and Geneva airport.















The hotel La Ferme du Lac 4* is labelled

"Entreprise Apprenante" "Accreil Vélo" The hotel La Ferme du Lac 4* is labelled

We guarantee to our cyclist customers a warm welcome and quality services in the heart of the great Alpine passes.

Our restaurant is labelled "Maitre Restaurateur"

We are now labelled Clef Verte (Green key)

Our social media



Instagram @hotelafermedulac



Facebook @fermedulac





The Front-Desk

You can reach us from 7.00 am to 09.00 pm from Monday to Saturday and from 7.00 am to noon on Sunday by dialling 9 from your room.

In case of emergency, please dial: +336.75.12.65.97.

Brenkfast

It is served from Monday to Friday from 7.00 am to 9.30 am and from 7.30 am to 10.00 am on weekends.

Our breakfast is proposed at $16 \in$ per day and per adult and $10 \in$ per day and per child aged from 3 to 10 y.o.

Breakfast is served in our restaurant.

At the buffet, local products and home-made products are avalable.

You can also enjoy breakfast in your room.

Ask us for a form at the front-desk, fill it in and drop it off before 9.00 pm.

Extra cost : + 3€

Concierge service

Dial 9 during the front-desk opening hours.

Upon request, the front-desk will arrange for you cab transfers, restaurant' bookings or any other service you may require.

Regarding a cab booking, we advise you to let us know at least the day before your need.

If you need a dental kit, shaving kit, sewing kit, shoe polish, adapter, baby cot, baby bottle warmer, iron, ... please ask us.





An Vieux Chalet Restaurant

Located on the hotel ground floor, you will discover the cuisine of our Chef "Maitre Restaurateur" and his team.

Our restaurant welcomes you from Monday to Friday between Noon and 1.30 pm and in the evening from 7.30 pm to 9.30 pm in summer and from 7.00 pm to 9.00 pm in winter.

Closed on Saturday lunchtime and Sunday all day.

The Bar

Open during reception hours.

Room Service

Available during the restaurant's opening hours.

An extra 3€ per person will be apply.

When the restaurant is closed, we can suggest you some charcuterie and cheeses plates.

Small plate of cheeses or charcuterie : 10 EUR Large plate of cheeses or charcuterie : 19 EUR

Electric vehicle charging

We do have 2 plugs located in our car park.

Wellness area & gym area

Our wellness area and gym room are open from 10.00 am until 9.00 pm from Monday to Saturday and from 10.00 am until noon on Sunday. Open on request, please ask the front-desk. You will find there: sauna, hammam, elliptical bike, kettlebell, a bike, dumbbells...

Fancy a card games, puzzle and more?

Please ask us at the front desk.



Departure

Your room must be vacated by 10.30 am. Please return your hotel keys at the front desk.

Wifi

A secure free Wifi is available.

Do not hesitate to ask your front-desk if you cannot connect your computer or mobile phone.

International channel

Your TV is equipped with Canal+ and international channels.

51 : Canal+ Cinéma in English 55 : Euronews in Italian

52 : Canal+ Série in English 56 : CGTN News 53 : BBC News 57 : BVN in Dutch

54 : Euronews in German

Cleaning service

Your room will be cleaned every day. Bed sheets are only cleaned on request. In your bathroom, only the towels located on the floor will be changed.

Minibar

Your room has an empty fridge, if you need to keep you drink cold.

Wake-up call

During the front-desk opening, we do propose a wake-up call. Please ask us.

Degradation

Any damage to your room will be charged to you.



Meed a laundry washing

Please contact the front desk, the latest, the day before. Iron and ironing board are available, upon request at the front-desk.

Shoes shining machine

A shoes shining machine is at your disposal at the front desk. If you need shoe polish, please ask us.

You need a computer during your stay with us?

Please ask us and we will provide you a computer with an access to Internet.

Taxi

Our front-desk can arrange a cab transfer.

Upon request - at least the day before the transfer.

Meeting room

Upon request, we can rent you a meeting room, located close to our hotel, in le site économique des Lacs.

Carpooling, buses

As part of our environmental approach, we do suggest you, when it's possible to do carpooling.

You will also find a bus stop very close to the hotel.



Important telephone numbers

Firefighter: 18

SAMU:15

Police: 17

European emergency number: 112



Emergency

If you find yourself in an emergency situation between 7.00 am and 10.00 pm, please contact the front-desk (dial 9) or please contact our emergency number: +336.75.12.65.97

Doctor

At any time, you can dial 118 418 and say "SANTÉ" to reach an information officer who will give you the telephone number of the regulating doctor. You can then tell him or her about your situation. (0.80€/minute).

Pharmacy

<u>Pharmacie des Lacs</u> (A few steps from the hotel): +334 50 98 29 48 630 Avenue Louis Coppel, 74300 Thyez

<u>Pharmacie de la Poste</u>: +334 50 96 49 56 23 Rue de la Poste, 74300 Thyez

Vet

<u>Vet'Haut Giffre</u> Le Chosal, 74440 Morillon +334 56 37 36 87 <u>Clinique Vétérinaire du Côteau</u> 500 rue des Grands Champs 74300 Thyez +334 50 89 24 14

Hospitals

<u>Cluses emergency</u>: 35 boulevard du Chevran, 74300 Cluses <u>Sallanches Emergency</u>: 380 rue de l'Hôpital, 74700 Sallanches <u>Contamine Emergency</u>: 558 route de Findrol BP 20500, 74130 Contamine-sur-Arve.